

NHS Ayrshire & Arran



Meeting:	Ayrshire and Arran NHS Board
Meeting date:	Monday 12 October 2026
Title:	North Ayrshire Health and Social Care Partnership Annual Performance Report 2025/2026
Responsible Director:	Caroline Cameron, Director, North Ayrshire Health and Social Care Partnership (NAHSCP)
Report Author:	Stuart MacMillan, Principal Manager (NAHSCP)

1. Purpose

This is presented to the Board for:

- Discussion

This paper relates to:

- Government policy/directive
- Legal requirement
- NHS Board/Integration Joint Board Strategy or Direction

This aligns to the following NHSScotland quality ambition(s):

- Safe
- Effective
- Person Centred

This supports the following Corporate Objectives:

- **Better Value** – Delivering innovative and sustainable services for everyone
- **Better Health** – Supporting you to live a healthier life
- **Better Workplace** – Creating a great place for us to work
- **Better Care** – Improving your experience of care

2. Report summary

2.1 Situation

This Paper presents the North Ayrshire Health and Social Care Partnership Annual Performance Report for 2025/26 to the NHS Board. The report was approved by the Integration Joint Board's Performance and Audit Committee on 29 September 2026 and by the Integration Joint Board on 20 August 2026.

2.2 Background

Section 42 of the Public Bodies (Joint Working) (Scotland) Act 2014 requires Partnerships to publish an annual performance report setting out an assessment of performance in planning and carrying out the integration functions for which they are responsible.

The Scottish Government has issued guidance on Health and Social Care Integration Partnership Performance Reports was followed to ensure the content of our performance report met the requirements set out in the guidance.

2.3 Assessment

The Annual Performance Report demonstrates the ongoing progress made by the Partnership in delivering against its vision and strategic priorities, as well as the Scottish Government national health and wellbeing outcomes, children's and justice service outcomes and a range of local measures.

The report uses case studies throughout to demonstrate service performance highlights balancing the quantitative with qualitative information. Notable highlights include:

- **High-quality care services:** Care at Home services achieved predominantly 'Very Good' inspection ratings, with high user satisfaction and over 1,000 people supported, demonstrating strong service quality and workforce capability.
- **Strong performance in alcohol and drug treatment access:** NADARS maintained high access performance, with at least 95.5% of alcohol referrals and 97% of drug referrals seen within three weeks across all quarters, and 100% seen within six weeks.
- **Dads Rock support expanded across North Ayrshire:** The Dads Support Service, funded through the Whole Family Wellbeing Fund, expanded from the Three Towns into Irvine and Kilwinning, supporting fathers with parenting, confidence and wellbeing. In its first year it supported over 60 families, delivered 180+ one-to-one sessions, 36 group sessions and five family events.
- **Community-led and locality-based approaches are strengthening participation:** The report highlights continued community partnership activity through Montrose House partnership with EcoSavvy, Cycling Without Age Scotland continued to offer free trishaw and wheelchair-accessible rides on Cumbrae and Arran CVS' "Free for All" event, which brought together around 300 community members to connect with local groups, volunteering opportunities, health information and community activities.
- **Significant financial gains for residents through Money Smart and welfare rights support:** Money Smart delivered around £20 million in financial gains for North Ayrshire residents in 2025/26, supporting 7,560 clients and helping reduce household debt by over £568,000.
- **Anam Cara Dementia Respite Unit** supported carers and people living with dementia: The unit provided over 600 nights of respite in Quarter 1, offering safe, personalised support for people with dementia while helping carers sustain their caring role.
- **Mental health system improvements:** the Unscheduled Care Hub reduced admissions, improved patient flow, and cut delays (e.g. 48% reduction in AWI delays), showing measurable system performance gains. The report

also notes positive Mental Welfare Commission review visits to inpatient and community services.

- **Digital and service transformation progress:** The Partnership continued the shift from analogue to digital telecare, with around 3,700 alarm users supported and 92% already digital-ready, earning a Scottish Government Silver Award, showing measurable improvement in safety and reliability.
- **Approval of refreshed Strategic Plan 2026-30:** The IJB approved the refreshed Strategic Plan 2026-30 in December 2025, setting a renewed vision and strategic direction for health and social care in North Ayrshire. The plan strengthens the Partnership's focus on prevention, community-based support, fair and equal access, sustainability, and reducing health and care inequalities.

2.3.1 Quality/patient care

The report highlights examples of good practice in terms of the quality of care provided to service users and carers in receipt of services provided by the NAHSCP.

2.3.2 Workforce

There are no workforce implications arising directly from the content of the report.

2.3.3 Financial

Financial performance is outlined in the Annual Performance Report.

2.3.4 Risk assessment/management

There are no risk implications arising directly from the report.

2.3.5 Equality and diversity, including health inequalities

An impact assessment has not been completed because there are no equality implications arising from the report.

2.3.6 Best value

This paper support Best Value across the following themes.

- Vision and Leadership
- Effective Partnerships
- Governance and accountability
- Use of resources
- Performance management

2.3.7 Other impacts

No additional impacts to highlight.

2.3.8 Communication, involvement, engagement and consultation

The Board has carried out its duties to involve and engage external stakeholders as appropriate

2.3.9 Route to the meeting

This has been previously considered by the following groups as part of its development. The groups have either supported the content, or their feedback has informed the development of the content presented in this report.

- North Ayrshire IJB Performance and Audit Committee – 29 June 2026
- North Ayrshire IJB – 20 August 2026

2.4 Recommendation

For discussion. This paper provides assurance to members on the performance made by the North Ayrshire Health and Social Care Partnership during 2025/26. Members are asked to discuss and comment on the North Ayrshire Health and Social Care Annual Performance Report 2025/26.

- **Discussion** – Examine and consider the implications of a matter.

3. List of appendices

The following appendix is available online: [Annual-Performance-Report-2025-2026](#)

Appendix 1 - North Ayrshire Health and Social Care Partnership Annual Performance Report 2025/6.