

Ayrshire and Arran NHS Board
Minutes of a public meeting on Monday 16 August 2021
9.30am, MS Teams meeting

Present: Non-Executive Members:
Mrs Lesley Bowie, Board Chair
Mrs Margaret Anderson – attended part of meeting
Mr Michael Breen
Cllr Laura Brennan-Whitefield – attended part of meeting
Mr Adrian Carragher
Ms Sheila Cowan
Cllr Joe Cullinane
Dr Sukhomoy Das
Mrs Jean Ford
Mr Ewing Hope
Ms Mhairi Kennedy
Mr Bob Martin, Board Vice Chair

Executive Members:
Prof Hazel Borland (Interim Chief Executive)
Ms Jenny Wilson (Interim Nurse Director)
Dr Crawford McGuffie (Medical Director)
Mr Derek Lindsay (Director of Finance)

In attendance: Ms Caroline Cameron (Director of Health and Social Care, North Ayrshire)
Mrs Vicki Campbell (Head of Primary Care and Urgent Care Services)
Mrs Kirstin Dickson (Director for Transformation and Sustainability)
Mrs Joanne Edwards (Director for Acute Services)
Mr Tim Eltringham (Director of Health and Social Care, South Ayrshire)
Mr Craig McArthur (Director of Health and Social Care, East Ayrshire)
Ms Nicola Graham (Director Infrastructure and Support Services)
Mrs Shona McCulloch (Head of Corporate Governance)
Mrs Lynne McNiven (Director of Public Health)

Dr John Freestone (Associate Medical Director, Primary Care)
Ms Roisin Kavanagh (Director of Pharmacy)
Ms Faye Murfet (Lead, South Ayrshire Alcohol and Drug Partnership)
Mr David Rae (Senior Research Officer, Public Health)
Mrs Angela O'Mahony (Committee Secretary) minutes

The Board Chair welcomed Prof Hazel Borland, Interim Chief Executive and Ms Jenny Wilson, Interim Nurse Director, who were attending their first Board meeting since formally being appointed to their new interim roles by the Cabinet Secretary. The Board Chair formally welcomed Mrs Lynne McNiven following her recent substantive appointment as the Board's Director of Public Health.

1. Apologies

Apologies were noted from Mr John Rainey, Cllr Douglas Reid, Ms Linda Semple and Ms Sarah Leslie.

2. Declaration of interests (099/2021)

Mr Derek Lindsay declared an interest in relation to item 8.3, preventing drug related deaths update report, as a member of Broken Chains, a local charity providing support to people affected by homelessness and addiction.

3. Minute of the meeting of the NHS Board held on 24 May 2021 (100/2021)

The minute was approved as an accurate record of the discussion.

4. Matters arising (101/2021)

Paper 2 - Action Log

The Board action log was circulated to Board Members in advance of the meeting and all actions were noted. The Board Chair highlighted a small change in relation to item 6.2 (036/2021), as the Nurse Director will discuss this with the Healthcare Governance Committee (HGC) Chair.

5. Chief Executive and Board Chair report

5.1 Chief Executive's report (102/2021)

- The Interim Chief Executive, Prof Hazel Borland, reported that NHS Ayrshire & Arran (NHSA&A), together with emergency service partners, had participated in Pride Month and showed continued support for LGBT+ communities.
- NHSA&A had been awarded an Employer Recognition Scheme Gold Award by the Ministry of Defence in recognition of the Board's support towards the Armed Forces community. This was the highest accolade granted under the Scheme, reserved for organisations with the strongest commitment to support the military community.
- Ayrshire's emergency services had made a collective commitment to reduce attacks of violence and verbal abuse on their staff and produced the Ayrshire Assault Pledge setting out the commitment towards ending assaults on emergency workers in Ayrshire.
- Prof Borland reported that the summer months had been a particularly busy time and that at the beginning of July 2021, the Board had stood Emergency Management Team (EMT) arrangements back up due to the high levels of unscheduled and urgent care demand, and moderate increases in COVID-19 admissions.

During July and so far through August, the Board had continued to experience significant pressures in unscheduled and urgent care. In addition, the COVID-19 pandemic continued to impact on the delivery of health and care services. This had resulted in cumulative pressures at University Hospital Ayr (UHA) and

University Hospital Crosshouse (UHC), particularly in relation to the availability of key staff to support service delivery and the provision of critical care.

Prof Borland reported that the Board had taken the very difficult decision to pause some elective surgery until the end of August 2021. All emergency and cancer related activity will continue during August at both hospitals. Prof Borland apologised for having to take this difficult decision and realised that this will be very disappointing for patients who will experience a delay in their surgery as a consequence. Board Members received assurance that this will be kept under weekly review and all efforts will be made to minimise these delays as soon as possible.

5.2 Board Chair's report (103/2021)

- The Board Chair reported that she, the Interim Chief Executive, Medical Director and Director of Health and Social Care for East Ayrshire, had attended an evening workshop on 12 August 2021 with Community Planning Partners and the Children and Young People's Cabinet. This had been a very enjoyable and worthwhile event which had considered the Ayrshire Growth Deal and the Caring for Ayrshire programme. The young people who attended were engaged, articulate, well informed and keen to be involved in shaping future services.

6. Quality

6.1 Patient story (104/2021)

The Director of Public Health, Mrs Lynne McNiven, presented the report outlining a patient, Davina's, experience of receiving her COVID-19 immunisation at a mass vaccination centre in her local community.

This patient story highlighted the impact that the entire staff team have on a patient's experience and how a person centred and friendly approach can have a real impact, especially on anxious or nervous people. It also demonstrated the importance of an organised approach when planning large scale projects such as the vaccination programme.

Outcome: Board Members noted this positive patient story and suggested that it be shared more widely with the public to encourage uptake of COVID-19 vaccination.

6.2 Patient experience (105/2021)

The Interim Nurse Director, Ms Jenny Wilson, presented the Patient Experience report for Quarter 4, January to March 2021. The report had been scrutinised at the HGC meeting on 3 August 2021.

Ms Wilson provided a detailed update on complaint handling performance and highlighted the hard work being done by the Complaints Team and the continued positive progress made over the last year to improve the Board's complaint handling process.

Board Members were encouraged by the improvements made to the complaint handling process and looked forward to receiving an update on complaint themes and learning and improvement that has resulted in due course.

Outcome: Board Members noted the Patient Experience Quarter 4 report and noted the Board's continued compliance with the complaint handling process.

6.3 Patient Experience Annual Report (106/2021)

The Interim Nurse Director, Ms Jenny Wilson, presented the Patient Experience Annual Report for 2020-2021. Once approved, the report will be submitted to the Scottish Government. The report had been discussed at the HGC meeting on 3 August 2021.

Ms Wilson highlighted improvements to the Board's handling of feedback and complaints, with improved compliance against the target timescales. SPSO activity had reduced significantly this year and this was an excellent measure of complainant satisfaction with the Board's complaint handling process. The report provided examples of feedback, improvement and learning, and identified future key outcomes.

Ms Wilson highlighted the strong and integral role of Volunteers who performed a wide range of activities across NHS A&A. While Volunteering had been paused during the pandemic, there was an ambition to bring back the Volunteering Service with clear direction for Volunteer roles, as these groups and individuals were invaluable to the organisation.

The Interim Chief Executive gave assurance that NHS A&A was strongly committed to delivering continued improvements in complaint handling and that performance data will continue to be reported through HGC and the NHS Board to evidence improvement and the impact on patient experience.

Outcome: Board Members noted the Patient Experience Annual Report 2020-2021 and commended all staff involved for the improvements made to the complaint handling process.

6.4 Healthcare Associated Infection (HCAI) report (107/2021)

The Interim Nurse Director, Ms Jenny Wilson, provided a report on the Board's performance against the national HCAI Standards using the latest verified national data for the year ending March 2021. The report had been discussed in detail at the HGC meeting on 2 August 2021.

Ms Wilson highlighted that the Infection Prevention and Control Team (IPCT) had primarily been focused on supporting the organisational response to the COVID-19 pandemic and its remobilisation programme. This had significantly impacted on the capacity of the IPCT to continue with routine IPC activity. An interim Annual Planned Programme for 2021-2022 has been developed and approved by the Prevention and Control of Infection Committee and the HGC.

Ms Wilson provided a detailed update on the Board's performance against the national HAI Standards for Clostridium difficile infection, Staphylococcus aureus

Bacteraemia and Escherichia coli Bacteraemia and improvement activity taking place to reduce infections as part of remobilisation.

Outcome: Board Members considered and noted the HCAI data and the ongoing work within the organisation to reduce HCAI rates.

6.5 Scottish Patient Safety Programme (SPSP) - Acute (108/2021)

The Director for Acute Services, Mrs Joanne Edwards, presented a report on the progress of the SPSP Acute Adult Programme core measures including Falls, falls with harm and Pressure Ulcer (PU) prevention. The report had been discussed in detail at the HGC meeting on 2 August 2021.

Board Members were advised that from March 2020, the requirement to report data as part of the SPSP Acute Adult Portfolio had been paused, with the programme due to restart in September 2021. Submission of self-assessment of data/progress will not be required until October 2021. Mrs Edwards advised that the requirement to report adverse events such as falls, fall with harm and PU had remained in place locally during this time period.

Mrs Edwards reported early signs of improvement in the Falls rate across NHA&A. Focused improvement work was taking place led by the Falls Coordinator to support learning and tests of change. Mrs Edwards reported that COVID-19 clinical pressures had impacted on PU improvement activity and a focused approach will be required to drive improvements around PU prevention. The PU Improvement Group had been reconvened and would be mapping PU standards against local practice to identify any gaps and improvement actions.

Outcome: Board Members noted the overview of performance of the SPSP Acute Adult Programme

7. Corporate Governance

7.1 Corporate Governance Learning and Improvement Plan 2021-2022 (109/2021)

The Head of Corporate Governance, Mrs Shona McCulloch, provided an update on progress to complete actions in the Corporate Governance Learning and Improvement plan for 2020-2021 and set out the plan for 2021-2022, as agreed by the Integrated Governance Committee (IntGC) at the meeting on 19 April 2021.

Mrs McCulloch gave assurance that delivery of the plan will be monitored and scrutinised by IntGC. Following a recommendation from the Board's Internal Auditor, Board Members will receive an assurance report to update on the plan twice a year.

Outcome: Board Members noted the new Corporate Governance Learning and Improvement Plan for 2021-2022 and the update on the Improvement Plan for 2020-2021.

7.2 Whistleblowing (110/2021)

The Interim Nurse Director, Ms Jenny Wilson, provided an update on the successful implementation across the organisation of the National Whistleblowing Standards

introduced on 1 April 2021. The paper also provided the first quarterly report since the Standards were introduced.

Ms Wilson advised that it was not yet possible to evidence themes or trends. The Whistleblowing Oversight Group will continue to meet throughout 2021-2022 to provide oversight as the organisation moves beyond implementation and to normal working, taking on board learning and experience of those involved in the whistleblowing process.

Outcome: Board Members noted the National Whistleblowing Standards implementation update and noted performance in relation to concerns raised in Quarter 1, April to June 2021.

7.3 Membership of Integration Joint Boards (IJBs) (111/2021)

The Head of Corporate Governance, Mrs Shona McCulloch, set out proposals for a change to the Chair/Vice Chair arrangements for South Ayrshire IJB and for two IJB reappointments. Mrs McCulloch updated that Ms Sheila Cowan had taken on the Chair role for East Ayrshire IJB Audit and Performance Committee.

Outcome: Board Members approved the proposals outlined for IJB appointments and noted the change to the Chair of East Ayrshire IJB Audit and Performance Committee.

7.4 Audit and Risk Committee (112/2021)

The Committee Chair, Mr Michael Breen, presented the minute of the meeting held on 13 May 2021. The Chair reported key areas of focus and scrutiny at the meeting on 11 June 2021.

Outcome: Board Members considered and noted the minute and update.

7.5 Healthcare Governance Committee Minutes (113/2021)

In the absence of the Committee Chair, the Vice Chair, Mr Adrian Carragher, presented the minutes of the meetings held on 26 April 2021 and 7 June 2021. The Vice Chair reported key areas of focus and scrutiny at the meeting 2 August 2021.

Outcome: Board Members considered and noted the minutes and update.

7.6 Information Governance Committee (114/2021)

The Committee Chair, Mrs Jean Ford, presented the minute of the meeting held on 8 February 2021. The Chair reported key areas of focus and scrutiny at the meeting on 9 June 2021, rescheduled from 10 May 2021.

Outcome: Board Members considered and noted the minute and update.

7.7 Staff Governance Committee (115/2021)

The Committee Chair, Mrs Margaret Anderson, presented the minute of the meeting held on 6 May 2021. The Chair reported key areas of focus and scrutiny at the meeting on 3 August 2021.

Outcome: Board Members considered and noted the minute and update.

8. Service

8.1 The United Nations Convention on the Rights of the Child (UNCRC) (116/2021)

The Director of Public Health, Mrs Lynne McNiven, reported that the UNCRC (Scotland) Bill had been unanimously passed by the Scottish Parliament in March 2021. The Bill will place a duty on Public Authorities to ensure that the rights of children are protected and promoted in all areas of their life. Implementation of the Bill was due to take place in October 2021, however, this had been delayed as reserved matters for the UK Government have been referred to the UK Supreme Court. In the meantime, the Board had been advised to continue preparations for the UNCRC Bill pending Royal Assent.

Mrs McNiven highlighted the background to this legislative change, potential impact, governance routes and preparation work required ahead of the anticipated implementation at the end of this year.

Outcome: Board Members noted the forthcoming enactment of the Board's duty of compatibility as a Public Authority to ensure compliance with UNCRC.

8.2 State of Child Health: Child Poverty update (117/2021)

The Director of Public Health, Mrs Lynne McNiven, provided an update on child poverty and associated actions across all three local authority (LA) areas in Ayrshire and Arran.

Mrs McNiven reported that child poverty levels in Ayrshire and across all LAs in Scotland had increased since 2015. The impact of poverty had wide reaching implications for service demand across health and care directorates and it was in the best interests of the health and social outcomes of the entire population to prevent the impact of poverty on children and young people. The risk of falling into poverty had intensified due to the impact of the COVID-19 pandemic and measures to mitigate the harm caused by the virus.

Mrs McNiven gave assurance that the Board had adopted a whole system, integrated approach working closely with LA colleagues to try to mitigate the impact of child poverty for children and young people and their families.

Mrs McNiven explained, in response to a question from a Board Member, that households with children were more likely to experience child poverty due to the impact on household income and other factors, such as adults being unable to work or having low paid, insecure employment.

Board Members expressed concerned at the increasing child poverty levels across Ayrshire and emphasised the need to continue to progress the Board's Caring for Ayrshire ambition following a population health approach to support recovery and improve quality of life for children and young people.

Outcome: Board Members noted progress against the Child Poverty Action Plan in 2020-2021 and the actions required in 2021-2022 to tackle Child Poverty.

8.3 Preventing Drug Related Deaths

(118/2021)

The Director of Public Health, Mrs Lynne McNiven, provided an update on progress towards implementation of the local Strategic Framework for Preventing Drug related deaths.

Mrs McNiven reported that there had been a continued upward trend in drug related deaths in Ayrshire and across Scotland over the last 10 years, as detailed in the report. The report set out local activity towards shared goals to implement the Strategic Framework endorsed by the NHS Board in 2018. The COVID-19 pandemic had impacted on activity and the position was being reviewed as part of remobilisation planning.

The Lead for South Ayrshire Alcohol and Drug Partnership (SA ADP), Ms Faye Murfet, highlighted the significant positive work taking place through the Reducing Drug Related Death Groups (RDRD) to try to reduce drug related deaths. Ms Murfet outlined actions being taken forward by ADPs across Ayrshire, as a result of priorities identified through consultation and development of ADP Strategies, including:

- Piloting a multidisciplinary and multiagency team (Connect 4 Change) to identify and provide intensive and flexible support for vulnerable high risk individuals not in contact with services and living complex lives in the community.
- Developing a referral pathway from the Scottish Ambulance Service and Emergency Department to Connect 4 Change, for individuals experiencing non-fatal overdose.
- Provision of intensive support at areas of transition, such as following hospital discharge, release from prison, change of housing.
- Expansion of Naloxone provision.

Ms Murfet advised, in response to a question from a Board Member, that each of the ADPs were adopting a slightly different approach in taking forward pilot work depending on their local context, for example, around access to opioid substitution therapy. The Director of Health and Social Care for South Ayrshire, Mr Tim Eltringham, gave assurance that the IJBs and HSCPs took this issue extremely seriously and significant progress was being made to understand and tackle this as effectively as possible.

Board Members reiterated the need to continue to progress the Board's Caring for Ayrshire ambition following a population health approach to support recovery and improve quality of life for the citizens of Ayrshire.

Outcome: Board Members noted the update and were assured of the progress being made in each ADP. The Interim Chief Executive and Cllr Joe Cullinane will discuss national plans for a drug rehabilitation centre in North Ayrshire outwith the Board meeting.

9. Performance

9.1 Performance Report

(119/2021)

The Director for Transformation and Sustainability, Mrs Kirsti Dickson, reported that the structure of the Performance Report had changed in response to feedback from colleagues. The report included progress in remobilisation planning and against national performance measures. In addition, benchmarking data was provided to highlight the Board's performance in the context of performance across NHS Scotland.

Board Members received a detailed update on performance relating to COVID-19; Planned Care Waiting Times; Diagnostics; Cancer; Mental Health; Unscheduled Care; and Delayed Discharges.

In response to a question, the Director for Acute Services, Mrs Joanne Edwards, explained that a recruitment process was underway for an Endoscopy Nurse to support delivery of the Cytosponge service. Mrs Edwards explained that a national report was awaited on the effectiveness of colon capsule endoscopy. The Medical Director, Dr Crawford McGuffie, gave assurance that clinicians were engaged and committed to improving Endoscopy Services for patients without causing harm.

Mrs Edwards advised, in response to a question from a Board Member, that she and the Interim Chief Executive had recently met colleagues from the Centre for Sustainable Delivery. Consideration was being given to provision of sustained support for Gastroenterology Services and to progress a multi-disciplinary team approach to reduce waiting times. The Interim Nurse Director underlined that there had been no change to social distancing requirements within healthcare settings at this time, which impacted on the ability to redesign services due to the reduced clinical space available. Updated COVID-19 guidance for health and care settings was awaited from the Scottish Government.

Board Members discussed the report and it was suggested that PGC discuss future reporting requirements, particularly around the detail provided in regard to patients waiting more than 12 weeks for treatment.

Board Members recognised the difficult challenges facing Unscheduled and Planned Care services. Prof Borland gave assurance that the EMT had been meeting three times a week since early July to understand and address the issues being experienced. The Medical Director and Interim Nurse Director were working closely with clinical teams to support the changes required. The APF Chair, Mr Ewing Hope, acknowledged the significant impact of the current challenges on staff and the support being provided by the APF to address some of the serious issues being faced. Board Members reiterated the need to continue to progress the Board's Caring for Ayrshire ambition to support recovery and improve quality of life for Ayrshire citizens.

Outcome: Board Members noted the report and were assured of the systems and procedures in place to monitor and manage the impact of COVID-19, and the remobilisation of services on provision of unscheduled and planned care for Ayrshire citizens.

9.2 Financial Management Report for Month 3 to 30 June 2021

(120/2021)

The Director of Finance, Mr Derek Lindsay, presented the Financial Management Report for the three months to 30 June 2021.

Mr Lindsay advised that the Board had set a deficit budget of £12.1 million for 2021-22. The deficit for Quarter 1 was £2.6 million which was ahead of the financial plan. Additional costs will be incurred in 2021-2022 relating to COVID-19 and costs incurred so far were set out in Appendix 2 of the report.

Mr Lindsay highlighted that the highest area of spend during Q1 related to COVID-19 Vaccination. Nursing agency spend had been higher over the last six months of 2020-2021 and during Q1 of 2021-2022 due to demand, service pressures, the need to open additional beds and higher staff sickness absence levels. Mr Lindsay gave assurance that, where possible, the Board was using bank staff or excess part-time hours but had to bring in agency nursing staff where required. The Interim Nurse Director, Ms Jenny Wilson, gave assurance that there was robust workforce planning, oversight and scrutiny to mitigate nursing agency spend where possible.

Mr Lindsay advised, in response to a question from a Board Member, that the Board expected to receive additional COVID-19 funding based on the Q1 submission to the Scottish Government. Further additional COVID-19 funding was expected during the year to cover additional COVID-19 spend.

Mr Lindsay highlighted that details of cash releasing efficiency savings (CRES) plans were provided at Appendix 4 of the report and gave assurance that the Corporate Management Team was giving detailed consideration to CRES plans.

Outcome: Board Members noted the Financial Management Report for the three months to 30 June 2021.

10. Decision/Approval

10.1 Trauma and Orthopaedics

(121/2021)

The Medical Director, Dr Crawford McGuffie, presented the proposal for the reconfiguration of Trauma and Orthopaedics (T&O) to enable NHA&A to fully participate in the West of Scotland (WOS) Major Trauma Network. The business case for the reconfiguration of T&O was presented to PGC in January 2021 and May 2021. Outline plans had previously been presented at a Board workshop in 2019.

Dr McGuffie outlined the background and context to national plans to establish an integrated trauma care system across Scotland, with the aim of "Saving Lives, Giving Life Back". The new national Major Trauma Network will commence on 30 August 2021 following a hub and spoke model. The WOS Trauma Centre will be the hub based at the Queen Elizabeth University Hospital Glasgow. For NHA&A, the outcome of this change in model will be the provision of a high quality, sustainable trauma service and trauma unit (spoke) based at UHC and a centre of elective orthopaedic inpatient excellence at UHA.

Dr McGuffie highlighted that engagement had taken place with the senior clinical workforce in developing the proposals. Dr McGuffie gave assurance that there was strong clinical support for the proposed reconfiguration, and recognition of the

benefits for patients and staff in following this integrated national, regional and local approach.

Dr McGuffie advised, in response to a question from a Board Member, that he anticipated that the proposed reconfiguration would have a positive impact on local recruitment and in attracting the best medical workforce to NHSA&A.

The Interim Chief Executive reiterated the positive impact of the Caring for Ayrshire ambition to deliver the right care in the right place at the right time to improve patient outcomes and the Board's ability to attract and retain staff across disciplines.

Outcome: Board Members approved the reconfiguration of Trauma and Orthopaedics which will enable NHSA&A to fully participate in the WOS Major Trauma Network.

10.2 Cochlear Implant Department Renaming (122/2021)

The Director for Acute Services, Mrs Joanne Edwards, presented a proposal to rename the Cochlear Implant department based at UHC to "The Raj Singh Cochlear Implant Unit", to honour the founder of the Scottish Cochlear Implant Programme.

Outcome: Members approved the renaming of the Cochlear Implant department at UHC to the "Raj Singh Cochlear Implant Unit".

10.3 Primary and Urgent Care Services update (123/2021)

The Head of Primary and Urgent Care Services, Mrs Vicki Campbell, presented the Primary Care Improvement Plan (PCIP) actions for 2021-2022 to enable implementation of the General Medical Services (GMS) contract. This element of the report had been approved by the three IJBs in June 2021. Mrs Campbell also sought approval for Primary Care Improvement Funds 2020-2021 and 2021-2022 projections.

Mrs Campbell provided a detailed update on GMS services; Primary and Urgent Care; Community Pharmacy; Community Optometry; and Dental services. Primary Care continued to experience challenges due to the COVID-19 pandemic. Different ways of working across Primary Care in response to the pandemic had highlighted opportunities for delivery models going forward aligned to the Caring for Ayrshire programme.

Mrs Campbell highlighted the significant change in the development of Urgent Care Services from an Out of Hours (OoH) service to a 24 hours per day 365 days per year function. This resulted in the Primary Care and OoH Community Response Service being designated as Primary and Urgent Care Services, with a newly appointed Head of Service to the function.

Board Members were advised that an external review of Primary Care services was ongoing. The outcome was due to be published in late August 2021 and this would be shared through the appropriate governance routes. Outputs will contribute to local service improvements and transformation through Caring for Ayrshire.

Mrs Campbell advised that it had not been possible to progress all planned areas of the PCIP due to the COVID-19 pandemic response. Mrs Campbell gave assurance

that work will continue throughout 2021-2022 to complete actions previously set out in PCIP 2020-2022, in conjunction with GP recovery arrangements. The priority will be to deliver on three contractual elements of GMS: Pharmacotherapy Service; Community Treatment and Care Service; and Transfer of Vaccinations.

Mrs Campbell assured Board Members that activity was on track to deliver against the set timeframes and progress will be monitored closely to ensure delivery of contractual commitments.

Board Members discussed this comprehensive report and acknowledged the broad range of Primary Care services being provided. Mrs Campbell advised, in response to a question from a Board Member, that PCIP was driven by HSCP priorities based on the needs of the local population, although there should broadly be equitable access to services across HSCTPs. Mrs Campbell explained that the Vaccination Transformation Programme was an evolving workstream. The Director of Public Health advised that service specifications were in place for COVID-19 and Flu vaccination programmes and funding transfer arrangements were being progressed.

Outcome: Board Members noted the update and were assured of the progress being made in Primary and Urgent Care Services. Board Members approved the Primary Care Improvement Plan actions for 2021-2022. Board Members approved the Improvement Funds 2020-2021 and 2021-2022 projections.

10.4 Internal Auditor Extension (124/2021)

The Director of Finance, Mr Derek Lindsay, presented the proposal for a one year extension for the internal auditor. Mr Lindsay explained that this was due to a delay in the Audit Scotland process to appoint external auditors to Boards. The external auditor required to be appointed before the tender process for internal auditor could take place.

Outcome: Board Members approved the one year extension to the Board's Internal Auditor.

10.5 Pharmaceutical Care Services Plan (PCSP) (125/2021)

The Director of Pharmacy, Ms Roisin Kavanagh, presented the updated PCSP which provided a summary of pharmaceutical services available across NHSA&A. The plan assisted potential applicants to appear on the Board's pharmaceutical list, and the Pharmacy Practices Committee (PPC) to consider applications made to the NHS Board to appear on the pharmaceutical list.

Ms Kavanagh highlighted that the plan had been significantly updated, including an update on the Health and Wellbeing of the population of Ayrshire, the addition of three community pharmacies now included on the pharmaceutical list following successful application to the PPC and an update on services that may be provided by community pharmacy as part of the national contract or additional local pharmaceutical services.

Outcome: Board Members approved the updated Pharmaceutical Care Services Plan.

11. For Information

11.1 Board Briefing (126/2021)

Board Members noted the content of the briefing. Board Members recognised the significant positive work being done across the organisation and suggested that these positive achievements be highlighted and promoted more widely across and outside the organisation. Mrs Dickson will take this forward outwith the Board meeting.

11.2 East Ayrshire Integration Joint Board (127/2021)

Board Members noted the minute of the meeting held on 24 March 2021.

11.3 North Ayrshire Integration Joint Board (128/2021)

Board Members noted the minute of the meeting held on 13 May 2021.

11.4 South Ayrshire Integration Joint Board (129/2021)

Board Members noted the minutes of the meetings held on 28 April 2021 and 26 May 2021.

12. Any Other Competent Business (130/2021)

There was no other business.

13. Date of Next Meeting

The next meeting of the NHS Ayrshire & Arran Board will take place at 9.30 am on Monday 4 October 2021

Signed by the Chair:



4 October 2021

Lesley Bowie
Chair – Ayrshire and Arran NHS Board