NHS Ayrshire & Arran



Meeting: Ayrshire and Arran NHS Board

Meeting date: Monday 2 June 2025

Title: Board briefing

Responsible Director: Claire Burden, Chief Executive

Report Author: Shona McCulloch, Head of Corporate Governance

1. Purpose

This is presented to the Board for:

Awareness

This paper relates to:

Local policy

This aligns to the NHS Scotland quality ambitions of

• Safe, Effective and Person Centred.

2. Report summary

2.1 Situation

Key areas of interest are advised to Board Members for awareness at each Board meeting. The Good News stories provide Members with information from across the organisation which shows the good work being delivered by our teams to improve patient and community care and recognises awards received locally and nationally.

2.2 Background

At each Board meeting the briefing provides:

- Good News stories from across NHS Ayrshire & Arran (NHSAA)
- Key events from the Chief Executive and Board Chair diaries
- Circulars from the Scottish Government Health & Social Care Directorates
- Current consultations

Further briefing updates will be issued following the Board meeting from the Communications Department via e-News, Stop Press, Daily digest and Team talk. Up-to-date information is also published on NHS Ayrshire & Arran's website www.nhsaaa.net

Should you require further information in relation to the briefing, please contact Shona McCulloch, Head of Corporate Governance via email at aa-uhb.ceo@aapct.scot.nhs.uk.

2.3 Briefing - Good News Stories

Compassionate care accolade for Ayrshire Nursing Assistant - NHS Ayrshire & Arran

The latest recipient of the Isabella Kimmett Compassionate Care Award has been announced, with NHS Ayrshire & Arran Nursing Assistant Donna Galloway recognised for her outstanding contribution. Presented twice a year, the award celebrates staff who demonstrate exceptional compassionate care. Donna, who works on Ward 3F at University Hospital Crosshouse, a transitional unit supporting primarily older patients returning home, was nominated for consistently going above and beyond to provide patient-centred, compassionate care.

Ayrshire's health heroes - 2025/26 finalists revealed - NHS Ayrshire & Arran

Our Ayrshire Achieves award scheme provides an important opportunity for local people and NHS staff to recognise the exceptional contributions of health workers and volunteers who have gone above and beyond. A judging panel, consisting of staff, senior managers, sponsors, and trade union representatives, selected 18 finalists and overall winners in each category.

Oral Health Improvement team win dental award for Best national smile initiative: Our Oral Health improvement team have recently been presented with the National Smile Month Award – in association with the Oral Health Foundation at an online ceremony. The award highlights the tremendous effects from the team in their creative ideas, competitions and events. Congratulations to everyone involved. To read more click here.

Spiritual Care team play host to the official launch of the Spiritual Wellbeing Framework

This framework acts as a reminder that staff matter in our vision for staff care; that people matter in our person-centred vision across hospital and community; that we are not alone; and that we are not without meaning; and most importantly, not without hope. Jenni Minto MSP attended the event, held at the Sanctuary at University Hospital Crosshouse today, Friday 16 May to officially launch the new publication. This publication has been inspired, shaped, and informed by the Scottish Government Person-Centred Spiritual Care Framework.

Health and Care (Staffing) (Scotland) Act 2019 - one year on

It has been more than a year, since the Health and Care (Staffing) (Scotland) Act 2019 came into effect. The Act applies to all clinical professional groups and seeks to promote positive outcomes for service users, and positive experience for staff. The Act seeks to ensure Boards have the right workforce in the right place to deliver safe quality care. Click here to watch a short video message from Nurse Director, Jennifer Wilson, in which she thanks every member of staff who has helped us to meet the requirements of the Act.

International Day of the Midwife 2025

On Monday 5 May midwives across the world celebrated International Day of the Midwife 2025. This year's theme, "Midwives: Critical in Every Crisis," highlighted the essential role midwives play- or could play- in crisis preparedness, planning and response. Click here to watch a short video from Executive Nurse Director Jennifer Wilson, thanking all of the midwives in NHS Ayrshire & Arran.

International Nurses Day

International Nurses Day is celebrated around the world every 12 May, the anniversary of Florence Nightingale's birth. Please <u>click here</u> to watch a short video from Executive Nurse

Director, Jennifer Wilson. Nursing staff work in a vast variety of settings – from GP surgeries and hospitals to care homes and prisons. No matter where nurses are, the public turn them for care and compassion, knowledge, training and skills in their time of need. International Day of the Nurse provides the opportunity to celebrate the incredible skill, dedication and impact of nursing. Join on Monday 12 May 2025 to celebrate.

2025 RCN Scotland Nurse of the Year Awards – finalists announced: Very well done to our finalists at this year's RCN Scotland Nurse of the Year Awards! NHS Ayrshire & Arran is delighted to have two individuals and one team announced among the shortlists at these prestigious national awards.

- Morna Miller, Delirium Nurse at University Hospital Crosshouse, in the Adult Nursing Award category;
- Fionnadh Ratchford, Nursing Assistant at University Hospital Ayr and Nursing student at UWS, in the Nursing Student of the Year category; and
- the team at Ward 7A Learning Disability Assessment and Treatment at Woodland View, in the Learning Disability Nursing Award.

You can read all about the awards, including the full list of national finalists here: https://www.rcn.org.uk/news-and-events/news/rcn-scotland-noty-finalists-140425 The winners will be announced on 14 June 2025.

Digital Services – newsletter

Digital Services would like to share the first edition of their newsletter, which contains news on some of their projects. <u>Click here to read</u>

Scottish Vocational Qualifications and Modern Apprenticeships

NHS Ayrshire & Arran has been accredited by the Scottish Qualifications Authority as a provider of approved qualifications for the past 30 years. The Centre has consistently been commended for the high standards of compliance which were again echoed in year 2024/25 through External Verification audits, with all formally registered candidates pursuing qualifications achieving them within the specified timescales (either 12 to 18 months).

Currently, SVQs and MAs are delivered in Business & Administration, Dental Nursing (resulting in formal registration with General Dental Council) Healthcare Support – Clinical (for Theatres and Community Nursing) and in Learning and Development (which is regulatory requirement for those supporting the delivery of the qualifications). We also support the delivery of the Professional Development Award in Brief Interventions for Substance Misuse Prevention working closely with the Service Support Team Prevention in Mental Health.

In addressing skills need, our team has provided dedicated support to theatre staff in Ayr for two Band 3 Healthcare Support Workers to achieve the SVQ in Healthcare Support (Clinical) SVQ at SCQF level 7, within 10 months. This also resulted in the staff successfully securing band 4 positions within Theatres. This model of delivery will be extended to Theatres at Crosshouse. A similar module of support has been extended to Community Nursing and the UH Crosshouse Combined Assessment Team.

The team also support the ongoing training of Pharmacy staff to undertake workplace assessments as part of their modern apprenticeship programme.

Learning Management System

NHS Ayrshire & Arran needs a confidence in our ability to be able to confidently report on training as assurance of compliance. We have used the LearnPro Systems for the past 11 years. At the time LearnPro worked with Health Boards across Scotland including NES, to design and shape a Learning Management System best suited to the needs of NHS employers across Scotland. The system has developed over time with the introduction of 'Scorecard' enabling managers to obtain training data for those within their team in real time. With there being a greater need for in reporting on training compliance, the system has been further developed to enhance the reporting facility enabling us to report on training compliance right down to cost centre. Our team continue to work with LearnPro developers to further develop and enhance functionality of the system at no cost.

Our team has invested great time and effort in developing resources and providing training support to managers and teams to enable them to obtain optimum output from the system. An example of this is to self-generate reports.

News from our partners:

East Ayrshire Health and Social Care Partnership (EAHSCP)

Ayrshire groups pitch an alternative take on recovery at football tournament Eight local recovery groups presented teams at the Ayrshire Recovery Network Football Tournament, showcasing a community committed to tackling addiction and promoting recovery and wellbeing.

The tournament took place at the William McIlvanney campus in Kilmarnock, bringing individuals together from various recovery communities and services. The event was a celebration of the recovery network, challenging the stigma that surrounds addiction and supporting recovery and wellbeing through football.

As well as connecting communities and individuals, the event raised awareness about the importance of mental health to sustain recovery from alcohol or drug addiction.

East Ayrshire Council's Cabinet Spokesperson for Health and Social Care, Councillor Clare Maitland, said: "The tournament is a standout example of the positive impact sport can have on recovery, wellbeing and strengthening communities. We have teams representing services and groups from across Ayrshire, all sharing the same goal of promoting recovery, and improved physical and mental health.

"Our teams showed real determination on the field; a fitting tribute to all the work and support this community delivers. A huge congratulations to everyone who turned out to take part, to all their supporters, and to the services that made the day such a success."

The tournament was organised, led and funded by the East Ayrshire Alcohol and Drugs Partnership's Lived Experience Panel with support from the Alcohol and Drug Partnership, East Ayrshire Leisure and the wider East Ayrshire recovery network.

Participating teams included Veterans First Point Ayrshire and Arran, Harbour Ayrshire, The Nest Wellbeing Group and MUMO Cumnock, Recovery Ayr, Wolves North Ayrshire, The Beacons Lanarkshire, EACH Recovery Matters Kilmarnock and United in Recovery Kilmarnock.

EACH Recovery Matters clinched the tournament final against United in Recovery to win this year's trophy, presented by East Ayrshire's Depute Provost John McGhee and chair of the Lived Experience Panel Graham Findley, with the Wolves securing third place in a play-off against the Veterans.

Thomas Egan from United in Recovery won goalkeeper of the tournament and Ben Kellington from Harbour Ayrshire won player of the tournament. A special mention was given to The Nest, whose walking football team gave an inspiring performance in their first year of taking part.

Care home residents become star bakers at Great East Ayrshire Bake Off Residents across East Ayrshire's care homes dusted off their aprons to whisk up their showstopper cakes for The Great East Ayrshire Bake Off 2025.

Hosted this year at Sanctuary Care's
Howard House Care Home in Kilmarnock,
representatives from 13 care homes
participated in the bake off challenges.
While the judges sampled the entries and
tallied their votes, the bakers tucked into an
afternoon tea and enjoyed some musical
entertainment.

Torrance Lodge Care Home took home the prize for best small bakes, with Glennie Care Home celebrating a win for best pie, and this year's title for best showstopper cake went to Thorntoun Estate Care Home.

Councillor Clare Maitland, East Ayrshire Council's Cabinet Spokesperson for Health and Social Care, said: "I had the enviable



task of helping judge the entries for this year's bake off. The bakes were stunning, and I have to say, they were all delicious. The entertainment helped to create a special atmosphere – it was very difficult to choose our winners from the 30 entries and sing along at the same time!

"It was such great fun spending the afternoon with all our star bakers and their friends. It is important that we continue to recognise the creativity, energy and enthusiasm of our older population, and it was lovely to be able to celebrate their knowledge, skills, and love for baking which really shone through."

Arlene Bunton, the independent sector lead for East Ayrshire at Scottish Care said: "This is the third year we have hosted The Great East Ayrshire Bake Off and the competition gets better each year. Our older adults living in care homes in East Ayrshire bring all of their feisty competitiveness to the day. They plan for weeks and execute their bakes perfectly. The range of offerings was inspiring.

"A neighbour of the care home told me that she could hear joy, laughter and singing all afternoon which truly warmed her heart. That is what this was all about - the joy that comes with cake, company and music!

"Thanks to Soozi, Care Home Manager of Howard House, and our wonderful judges who had the toughest job in choosing the winners."

Soozi Orr, Care Home Manager, added: "Our team and residents at Howard House Care Home were so proud to host this year's event. It was a magical day filled with so much joy and I'm very proud of how the team pulled together to help create such a fabulous celebration."

New communication boards promote fun and inclusivity at East Ayrshire play parks A series of boards that support communication have been installed across 12 East Ayrshire parks to enhance accessibility and inclusion.



The new initiative was launched through a partnership between East Ayrshire Council's Vibrant Communities and Greener Communities services, and East Ayrshire Health and Social Care Partnership's speech and language therapy team.

The partners recognised the need for more communication friendly environments and the benefits this can bring to communities. Their work together resulted in the proposal for local play areas to host specially designed communication boards.

Speech, language and communication difficulties can pose significant barriers to many children and young people accessing day to day activities. Communication boards make play areas more communication friendly. They include pictures, symbols and words to support children and young people who need these to help them communicate. The boards are designed to create inclusive play spaces, where everyone can take part in play and social activities in their local community.

Ariana Thompson, East Ayrshire Speech and Language Therapy Service Manager, said: "This piece of work has been a fantastic example of collaborative working which has real benefit to children and young people and our communities. We hope that this is just the beginning and more settings will consider communication friendly approaches and become more inclusive to anyone who might need support."

East Ayrshire Council recently announced a £600K investment over the next year to support more speech, language and communications projects to help children meet their developmental milestones.

Councillor Jim McMahon, East Ayrshire Council's spokesperson for Housing, Transport and Communities, said: "Helping children and young people to develop their communication skills is vitally important to us. This project highlights that we can do this in many different settings, while making sure all children and young people feel included in our communities and are encouraged to take part.

"Installing the communication boards will bring significant benefits for everyone who would like to enjoy the park and its facilities, and help to make sure they continue to be fun for all children and young people who visit them."

The communication boards have been installed in 12 East Ayrshire play parks:

- Piersland, Kilmarnock
- Annanhill, Kilmarnock
- New Farm
- Hutchison Drive, Darvel
- Richardson Park, Hurlford
- Morton Park, Kilmaurs
- Woodroad Park, Cumnock
- Logan
- Dalrymple
- KGV Park, Dalmellington
- Merlin Park, Auchinleck
- Riverside Park, Catrine

South Ayrshire Health and Social Care Partnership (SAHSCP)

New Diabetic Eye Screening Clinic introduced at Girvan Community Hospital South Ayrshire Health and Social Care Partnership (HSCP) in collaboration with NHS Ayrshire & Arran Public Health is delighted to introduce a new Diabetic Eye Screening (DES) clinic at Girvan Community Hospital (GCH). This new clinic will provide 16 appointments per week with approximately 650 appointments over the course of the year.

The DES programme is delivered in Ayrshire using a hybrid model; a mixture of community Optometry and Health Board provision. A gap in the provision of DES in Girvan and surrounding areas became apparent when the accredited DES Optometrist in Girvan retired in May 2024.

Accommodation within the GCH has been sourced and the South Ayrshire HSCP agreed and have provided funding to purchase camera equipment and to help coordinate the introduction of this new clinic. The clinic went live on the 24th March 2025.

Diane Smith, Improvement and Development Manager for Screening said, "Our DES screener is very experienced with over 40 years' experience as a Medical Photographer and has been a DES screener since the programme began in Ayrshire in August 2006. A further Optometry Practice, Pamela Gray Opticians in Girvan has also since joined the DES Programme. With both the Optometry Practice and the Health Board Clinic at GCH now up and running and supporting the people in Girvan and surrounding areas."

Discussions are ongoing with Public Health, GPs and the South Ayrshire HSCP looking at replicating a similar model to the Dalmellington Health Hub at GCH where other services can link in with those individuals attending for their DES.

The full story can be found on the South Ayrshire HSCP website: Latest News - Health and Social Care Partnership

North Ayrshire Health and Social Care Partnership (NAHSCP)

Ribbon is cut on new West Road Centre

Ribbon cut on new mental health facility in Irvine - NHS Ayrshire & Arran:



A new centre that aims to change the way the residents of Ayrshire and Arran receive mental health care was officially opened by North Ayrshire Provost Anthea Dickson on Thursday 22 May.

The West Road Centre in Irvine will act as a base for outpatient services for the all-age Community Eating Disorder Service and the Neuro-CAMHS team, providing a modern space for individuals to receive the support they need.

The building, which is owned by North Ayrshire Council, was previously used by NAHSCP's Child and Family Disability Service. It has recently undergone an extensive refurbishment to create a calm and welcoming environment designed specifically to suit the needs of clients and staff teams, with a treatment room, kitchen area, clinical rooms, and a sound-proof therapeutic room that can be used for activities such as music therapy.



Provost Dickson cut the ribbon at the official opening event, before guests from North Ayrshire Council, NHS Ayrshire & Arran and the three Ayrshire Health and Social Care Partnerships - as well as members of the team involved in the redesign and construction work - enjoyed a tour of the centre to see what it has to offer.

Caroline Cameron, Director of North Ayrshire Health and Social Care Partnership was delighted to open the West Road Centre, which offers a purpose-designed space that will benefit individuals from across Ayrshire and Arran who are open to the Neuro-CAMHS and Community Eating Disorder services, many of whom would have previously been treated on a hospital outpatient basis.

As the lead partnership for mental health in Ayrshire, this investment shows commitment to improving the experiences of those using our mental health services, allowing us to provide crucial support in a community based, welcoming and familiar space.



After cutting the ribbon to officially open the centre, Provost Dickson said: "I was honoured to be involved in opening this fantastic new facility. The space has been very sympathetically designed to ensure it best meets the needs of clients, offering flexible spaces that can be used for a wide variety of treatments and activities. The more relaxed environment can only be a benefit to clients during what can be an already challenging time for them, with the space being refurbished to meet the needs of the children, young people and adults who might access services from West Road."

Not only will the centre be of great benefit to patients, it will also be of benefit to staff teams, bringing them all together under one roof. NAHSCP looks forward to continuing to work alongside partners in NHS Ayrshire & Arran and the Health and Social Care Partnerships in South and East Ayrshire to provide efficient, high-quality mental health services for those who most need them.

Community Nursing staff save a life with CPR

Two quick-thinking Community Nurses have been praised for saving a life when they recently required to provide cardio-pulmonary resuscitation (CPR) to a North Ayrshire resident. During a routine home visit the patient deteriorated quickly and showed no signs of life. Without any hesitation Adam Smith, Charge Nurse and Lauren McKee, Community Staff Nurse began chest compressions and continued to do so until the patient's breathing returned and the Scottish Ambulance Service arrived to take the patient to an acute hospital. Both staff were able to remain calm and follow their training to turn a moment of crisis into a story of survival.

Community Services praised on Care Opinion

We recently received some heartfelt feedback on Care Opinion from a North Ayrshire resident regarding the care that their loved one and the family received from their General Practitioner, Community Nursing, Day Services, Care at Home and Locality Social Work teams.

The author expressed their gratitude for the care, compassion and dignity that was received over the last three years since their loved one was diagnosed with Dementia. The care from medical staff at the time of diagnosis was "exemplary". When Care at Home and day services were required the support from the Social Workers was "outstanding" and "the Care at Home staff and Gowanlea provided a service which was truly a life saver for our family and mum and something we are truly grateful for".

"The help, understanding and support we received from Dalry Health Centre along with Kilbirnie Social work and the Care at Home team was what I can only describe as phenomenal. The carers went above and beyond to make mum comfortable and ensure her final days in her own home were pain free and dignified. Doctors, nurses and social workers staff dealt with us efficiently and with empathy, which we will be forever grateful for"

Chief Executive and Board Chair diary key events

Chief Executive's Diary Key Events 3 June – 11 August 2025

Chair's Diary Key Events 3 June – 11 August 2025

June		
23	Joint Chief Executive and Chair's	
	meeting	
26	West of Scotland Chief	
	Executives Meeting	
27	Meetings with local MSPs/MP's	

June		
9	Healthcare Governance Committee	
	meeting	
12	East Ayrshire Community Planning	
	Partnership Board	
23	Joint Chief Executive and Chair's	
	meeting	

July		
8 + 9	NHS Chief Executives' meetings	
11	Meeting with Local Authority Chief Executives	
18	Meetings with local MSPs	
18	Risk and Resilience Scrutiny Assurance Group	
23	Staff Governance Committee meeting	
24	Performance Governance Committee meeting	
24	West of Scotland Chief Executives Meeting	
25	Meeting with local MSP	
29	Healthcare Governance Committee meeting	
August		
5	East Ayrshire Community Planning and Partnership Board	
8	Meeting with Local Authority Chief Executives	
11	NHS Board Meeting	

	July		
24	Performance Governance Committee meeting		
20	Healthcare Governance Committee		
29	meeting		
	Inteding		
	August		
11	NHS Board Meeting		

Circulars from the Scottish Government Health & Social Care Directorates

Published since last Board briefing

Circulars	Lead Director(s)
CDO(2025)02	Director of East
Disclosure (Scotland) Act 2020: Advice to Dental Practices	Ayrshire Health &
	Social Care
	Partnership
CMO(2025)05	Nurse Director
Updated HIS Standards - Healthcare and forensic medical services	
for people who have experienced rape, sexual assault or child sexual	
abuse	
CMO(2025)06	Director of Public
Seasonal Influenza (FLU) immunisation programme 2025/26:	Health
confirmation of adult and child cohorts	
CMO(2025)07	Director of Public
Changes to the routine childhood vaccination schedule and the	Health
selective neonatal hepatitis B vaccination programme from 1 July	
2025	
CMO(2025)08	Director of Public
Seasonal influenza: prescribing of antivirals 2024-25	Health
DL(2025)05	Nurse Director
Further updates on Standards on Healthcare Associated Infections	
DL(2025)06	Director of Finance
Health Boards and Special Health Boards – Remuneration Increase	
2025-26, 2026-27 and 2027-28: Chairs and Non- Executive	
Members	
DL(2025)07	HR Director
Suspension of Dental and Medical Staff	
DL(2025)08	Director of Acute
National Medical Equipment Management System (NMEMs) –	Services
Actions for NHS Boards	
PCA(M)(2025)02	Director of East
Cardiovascular disease prevention scheme – Directed Enhanced	Ayrshire Health &
Service	Social Care
	Partnership
PCA(O)(2025)02	Director of East
Primary Care Optometry: Various	Ayrshire Health &
	Social Care
	Partnership
PCA(P)(2025)03	Director of Pharmacy
Extension to serious shortage protocols (SSPs) for Estradot®	
(Estradoil) Patches	
PCA(P)(2025)04	Director of Pharmacy
Extension to serious shortage protocols (SSPs) for Estradot®	
(Estradoil) Patches	
/ / ****	<u>L</u>

Circulars	Lead Director(s)
PCA(P)(2025)05	Director of Pharmacy
Extension to to serious shortage protocols (SSPs) for Estradot®	
(Estradoil) Patches 25 MICROGRAMS / 24 HOURS Transdermal	
Patch	
PCA(P)(2025)06	Director of Pharmacy
Additional pharmaceutical services public health service smoking	
cessation – updated patient group direction (PGD) for Varenicline	
PCA(P)(2025)07	Director of Pharmacy
Pharmaceutical services: amendments to the drug tariff in respect of	
reimbursement arrangements from 1 April 2025	
PCA(P)(2025)08	Director of Pharmacy
Paxlovid endorsing guidance	
PCA(P)(2025)09	Director of Pharmacy
Extension to serious shortage protocols (SSPs) for Estadot®	
(Estradiol) patches and Cefalexin 125mg/5ml oral suspension sugar	
free	
PCS(AFC)(2025)04	HR Director
Update to the Agenda for Change Handbook: Neonatal Care (Leave	
and Pay) Act	
PCS(AFC)(2025)05	HR Director
Pay and conditions for NHS staff covered by the Agenda for Change	
agreement	

Consultations/Call for evidence or written submission

(In progress or published since last Board briefing)

From	Topic	Response due
Scottish Government	2025\PE2048 Review the FAST Stroke awareness campaign	24 March 2025
Petitions Committee		Responded
Alex Orr – Hallam	Development of land at Altonhill – second	1 April 2025
Land Management	public consultation	Responded
Scottish Government	MTPAS Review Commission - Consultation	02 April 2025
CCL Team		Responded
Scottish Fire and	Scottish Fire and Rescue Service Draft	02 April 2025
Rescue	SFRS Strategy 2025-28 Consultation	Responded
Scottish Government	Consultation on proposed updates to CEL	17 April 2025
Cancer Policy Team	30	Responded
East Ayrshire Council	25/0096/PP Erection of 49 dwellinghouses	18 April 2025
	and construction of roads, footpaths, car parking and drainage	Responded
Scottish Government	Request for information - Neurodiversity	02 May 2025
Health, Social Care and Sports Committee	pathways and waiting times	Responded

From	Topic	Response due
Scottish Government	Finance and Public Administration	09 May 2025
Finance and Public Administration	Committee calls for view on cost - effectiveness of Scottish public enquiries	Responded
Scottish Government	Statutory guidance for public bodies	20 May 2025
Health Sponsorship	(Climate change duties) - Consultation	
Scottish Government	Community Wealth Building (Scotland) Bill -	23 May 2025
Economy and Fair Work Committee	call for views	Responded
East Ayrshire Council	Re-consultation Noise Impact Assessment	04 June 2025

2.3.1 Quality/patient care

Good News Stories provide an opportunity for Members to be aware of a range of positive impacts on the quality of care and the services we provide for our patients and communities.

2.3.2 Workforce

There is no impact on workforce from this briefing.

2.3.3 Financial

There is no financial impact from this briefing.

2.3.4 Risk assessment/management

This briefing document does not relate to any areas of risk.

2.3.5 Equality and diversity, including health inequalities

This briefing document has no impact on equality and diversity. Where specific good news stories relate to service improvements Equality Impact Assessment would be carried out as necessary.

2.4 Recommendation

Members are asked to receive the briefing for awareness.