Travel information for clinics moving to Biggart Hospital

Biggart Hospital  
Biggart Road  
Prestwick, KA9 2HQ

**Travelling by bus**

**From Prestwick Cross bus stop** - Take the Stagecoach West Scotland bus service number 2 or 6 to Biggart Hospital main entrance. Services run every 15 minutes.

**From Ayr Boswell Park bus station** - Take Stagecoach West Scotland bus service number 2 circular which runs every 15 minutes or take Stagecoach West Scotland bus service number 302 Hillfoot Road / Marchburn which runs every hour. Both services stop at Prestwick Cross for passengers to change buses for Biggart Hospital.

**From Burns Statue Square, Ayr** - Take Stagecoach West Scotland bus service number 2 or 6 to bus stop in front of Biggart Hospital main entrance. Services run every 15 minutes. A further Stagecoach West Scotland bus service number 24 / 24A Ayr Hospital / Biggart Hospital / Crosshouse Hospital runs every two hours. This route also operates from Crosshouse Hospital through Crosshouse Village, Gatehead, Dundonald and Loans.

Other Stagecoach Western bus routes connect with local services number 2 and 6 at Prestwick Cross. These are:

- Service number 4 every 30 minutes from Glasgow, Kilmarnock, Symington and Monkton
- Service number 14 every 30 minutes from Irvine, Barassie, Muirhead, Troon and Monkton
- Service X16 every 60 minutes from Hamilton, East Kilbride and Kilmarnock
- Service number X77 every 30 minutes from Glasgow Buchanan Street to Ayr Boswell Park
- Service number 585, Clyde coaster every 30 minuteless between Ayr and Ardrossan through Prestwick, Irvine, Saltcoats, Stevenston and Ardrossan

**Travelling by train**

FirstScotrail run three trains an hour (Monday to Saturday) and two an hour (Sunday) between Glasgow Central station and Ayr station. Trains stop at Prestwick Town with local taxi services. For trains from Kilmarnock or Girvan contact Traveline Scotland – details below.

**Walking/cycling from Prestwick Town railway station**

1. Turn left at station up to traffic lights at Prestwick Cross
2. Turn right onto Main Street, go as far as St Nicholas church follow signpost to Biggart
3. Turn left and at traffic lights Biggart is facing you.

**Distance** = 0.9 miles
**National Entitlement Cards (NEC)**

A National Entitlement Card allows people aged 60+ and people with a disability to travel for free on local or Scottish long distance buses. Residents within the Strathclyde Partnership for Transport (SPT) area can also use their NEC to travel up to 10 miles by train as a cost of 80p single / £1.20 return.

A Young Scot National Entitlement Card is available to 16, 17 and 18 year olds, or full-time volunteers aged under the age of 26. Card holders receive a third off adult single fares on bus services in Scotland. A free Scottish Youth Railcard can also be used to give a third off Scottish rail services.

For more information contact:
Concessionary Travel and Integrated Ticketing Unit, Transport Scotland
Telephone: 0141 272 7170 or Email: freebus@transportscotland.gsi.gov.uk

**Traveline Scotland** provides up-to-date, impartial public transport journey planning and timetables at [www.travelinescotland.com](http://www.travelinescotland.com). You can plan a journey between any two locations in Scotland on this website. If you would prefer to speak to an advisor, call 0871 200 22 33. Lines are open 24 hours a day.

Traveline also operates a texting service called txt2traveline. All you need to do is check the Traveline website to find out the reference code for the bus stop you want to use, then text the bus stop reference code to 0777 608 2 608. You will then receive a text with details of the next few buses from your chosen stop.

At the time of publication, BT Landline UK calls are charged at 10p per minute; charges made by other providers and mobiles will vary.

**Travel by MyBus**

MyBus is for people of all ages who have difficulty using standard buses. There are conditions for use and you need to register with MyBus to access the service. MyBus can be used for hospital visiting, doctor and health centre appointments as well as a variety of other activities.

MyBus cannot be used for hospital appointments as other services, such as the Patient Transport Service, are available for this purpose. Speak to your GP for assistance. To find out if you are eligible or to register telephone 0845 128 4025 or visit [www.spt.co.uk/mybus](http://www.spt.co.uk/mybus)

**Scottish Ambulance Service – Patient Transport Service (PTS)**

Patients who have a medical or mobility need for ambulance transport for their healthcare appointment can now request a journey directly with the PTS. To book call 0300 123 1236 (calls are charged at local rates from landlines and mobiles). Patients who are deaf, hard of hearing or speech impaired can use the Text Relay service on 18001-0300 123 1236.

For more information on the Scottish Ambulance Service visit their website: [www.scottishambulance.com](http://www.scottishambulance.com)
**Travelling by car**
1. From the A77 at Whitletts Roundabout take the exit onto the B743 Heathfield Road (Travel Lodge will be on your left hand side)
2. Continue on the B743 straight over the traffic lights
3. Take first exit at roundabout continuing on the B743
4. Take second exit at roundabout again continuing on the B743
5. Turn right at next set of traffic lights onto East Road
6. Turn left onto Biggart Road which is opposite golf course
7. Biggart Hospital is on your right hand side

You can find your route on a variety of travel direction websites using addresses and postcodes of where you live and the health facility you are going to. If you do not use a computer please speak to your health professional or telephone 0800 169 1441 for more information.

Girvan and South Carrick Action Network is a voluntary group who can provide transport for those who live in the Carrick area. Please telephone 01465 714060 should you like to find out more.

If you are receiving NHS treatment and have a low income or receive certain benefits or credits you may be entitled to help with travel costs. To find out about help with your travel costs speak with the hospital cashier or visit [www.scotland.gov.uk/healthcarecosts](http://www.scotland.gov.uk/healthcarecosts).

These directions have been developed with patients and staff using this healthcare facility as well as South Ayrshire’s Public Partnership Forum (PPF). For more information about the PPF, telephone 0800 169 1441.

This travel plan has been developed in partnership with Strathclyde Partnership for Transport (SPT). Timetables are correct as of February 2013.